

**2ND WORLD CONGRESS ON COMMUNITY CORRECTIONS  
KEYNOTE SPEAKERS**

**OPENING KEYNOTE: AGE OF OPPORTUNITY: LESSONS FROM THE NEW SCIENCE OF ADOLESCENCE**

**Laurence Steinberg, Ph.D.** is the world's leading expert on adolescence. He is the Distinguished University Professor of Psychology at Temple University, the author of more than 350 articles and essays on adolescent development, and the author or editor of 17 books, including *Age of Opportunity: Lessons From the New Science of Adolescence*. His research has focused on a range of topics, including adolescent brain development, risk-taking and decision-making, family and peer relationships, school achievement, and juvenile justice. Dr. Steinberg is a frequent consultant on adolescence for print and electronic media, including *The New York Times* and National Public Radio.

**PLENARY KEYNOTE: WHAT WORKS FOR JUSTICE-INVOLVED PEOPLE WITH MENTAL ILLNESS**

Areas of expertise: • Psychology and law • Mental health • Criminal justice • Children, youth and families • Risk reduction • Implicit cognition and emotion

**Jennifer Skeem's** research is designed to inform policy about justice-involved people with emotional and behavioral problems. The goal is to shed light on causal risk factors for criminal behavior and policy-relevant mechanisms that encourage pro-social behavior. Her newest studies examine whether targeted intervention during early adolescence (ages 9-13) maximizes behavior change for high-risk juveniles. Current projects also focus on (a) developing innovative methods to identify psychiatric patients who are likely to hurt themselves or others in the future, (b) defining what psychopathy is (exactly) and how it can be successfully treated, and (c) determining why individuals with serious mental illness are overrepresented in the justice system and how to facilitate safe community reentry. Professor Skeem received a PhD in Clinical Psychology at the University of Utah. She was a Post-Doctoral Fellow in Law and Psychiatry at the University of Pittsburgh. Prior to joining the Goldman School, she was a Professor of Psychology & Social Behavior and Criminology, Law & Society at the University of California, Irvine. She was a member of the MacArthur Research Network on Mandated Community Treatment, and has served on advisory boards for the US Sentencing Commission, US Administrative Office of the Courts, and Council of State Governments. Professor Skeem is President of the American Psychology-Law Society. Video introduction: <http://www.youtube.com/watch?v=menIpaWGuz8> Personal website: <http://risk-resilience.berkeley.edu/>

**CLOSING KEYNOTE: DESISTANCE AND INTERNATIONAL OFFENDER CASE MANAGEMENT AND THE IMPACT ON SUPERVISION STRATEGIES**

**Fergus McNeill** is Professor of Criminology and Social Work at the University of Glasgow where he works in the Scottish Centre for Crime and Justice Research and is Head of Sociology. Prior to becoming an academic in 1998, Fergus worked for a number of years in residential drug rehabilitation and as a criminal justice social worker. His many research projects and publications have examined institutions, cultures and practices of punishment and rehabilitation – and questions about their reform. Most recently, his work has focused on the policy and practice implications of research evidence about the process of desistance from offending. He recently led an ESRC funded project, 'Discovering Desistance', which aims to develop the dialogue between academics, practitioners and ex-offenders about how criminal justice can better support people to leave crime behind. Currently, he is Chair of an EU funded research network on 'Offender Supervision in Europe' which involved about 100 researchers from across

23 jurisdictions. As well as researching, teaching and writing, Fergus has been involved in providing consultancy advice and support to governments and criminal justice organizations in many jurisdictions around the world. He currently serves as Chair of the Scottish Advisory Panel on Offender Rehabilitation, and is a Trustee, Council or Board Member of several criminal justice charities including CLINKS, Faith in Throughcare, 'Positive Prisons? Positive Futures...', the Scottish Association for the Study of Offending and Vox Liminis. He has co-written or co-edited several books including Offender Supervision: New Directions in Theory, Research and Practice, Offender Supervision in Europe, Reducing Reoffending: Social Work and Community Justice in Scotland, Understanding Penal Practice and Youth Offending and Youth Justice. His next book, Community Punishment: European Perspectives (co-edited with Gwen Robinson) is due to be published by Routledge in July 2015.

## **2ND WORLD CONGRESS ON COMMUNITY CORRECTIONS WORKSHOP PRESENTERS**

### **1. JUVENILE AND FAMILY JUSTICE INNOVATIONS IN JAPANESE COMMUNITY CORRECTIONS**

**Professor Kayo Konagai, PhD.**, had worked as probation officer for 21 years. She was a member of the working group to establish cognitive-behavioral therapy programme for sex offenders of Japanese Probation Service. She was the Government Research Fellow in 1992, and conducted research in UK on ethnic minorities offenders. Then she had been served as Professor of United Nations Far East Institute of Crime Prevention and Treatment of Offenders (UNAFEI) from 1996 to 1999, and studied comparative criminal justice systems. From 2006 she is Professor, Department of Social Development, Rikkyo University. Her recent interests are desistance of offenders and responsibility of the state in criminal justice including treatment of offenders. She was visiting scholar of Institute of Criminology, Cambridge University from April 2013 to March 2013.

**Mr. Shoji Imafuku** is Counselor of Rehabilitation Bureau, the Ministry of Justice. He took bachelor degree in Law at Kyoto University in 1985. He started his career in the Japanese Ministry of Justice as a probation officer in 1985. Since then he had experienced various posts at Tokyo probation office and Rehabilitation Bureau of the Ministry of Justice. In 1995 the Ministry of Justice dispatched him as a study fellow to Simon Fraser University, Canada, and he took master degree in Criminology there in 1998. He had served Professor of the United Nations Asia and Far East Institute for the Prevention of Crime and the Treatment of Offenders (UNAFEI) for three years from 1997. Then he returned to the Ministry of Justice and engaged in policy planning and proposals of community corrections in Japan. From 2011 to 2013 he served Director of Naha Probation Office. He has held his current position as a Counselor from 2013.

**Fumiko Akashi** is a Professor at UNAFEI. She specializes in community corrections, probation and offender rehabilitation. Since starting her professional career in 1999, she has mainly worked as a probation officer at several probation offices. She has also worked as an associate researcher of Research and Training Institute and as a senior officer at the Rehabilitation Bureau of the Japanese Ministry of Justice. She has held her current position as a UNAFEI professor since April 2014.

**Professor Hiroshi Shojima** had served Probation Officer for more than 20 years. During his service as probation officer he contributed to introduce and develop family therapy into the Probation Service in Japan. Further he had conducted research on victims, whose offenders were in prisons, as Senior Research Officer of Research and Training Institute, Ministry of Justice from 1996 to 1999. Now he lectures on clinical psychology and criminological psychology at the Graduate School of Fukushima

University. He is also engaging in practical study on living support in the community for offenders with mental disabilities. Currently he is President of Fukushima Victim Support Centre, Vice President of Japanese Association of Offenders Rehabilitation and Japan Rehabilitation Aid Association.

## 2. **TRANSFORMING DELIVERY OF PROBATION SERVICES IN ENGLAND AND WALES**

**Jim Barton** is the Deputy Director responsible for Development and Business Change in the National Probation Service. Jim leads on both embedding the changes initiated by the Transforming Rehabilitation Programme and design and implementation of a new operating model for the NPS under the E3 Programme.

Prior to taking up post, Jim worked on Transforming Rehabilitation leading the local implementation teams and the design of the approach to people transition. Jim worked previously at Staffordshire and West Midlands Probation Trust and led the work to establish a Payment by Results pilot scheme. Jim has worked across the Criminal Justice System in roles that focus on organisational change and efficiency.

**Steve Pitts** works for the National Offender Management Service (NOMS) as a Senior Advisor in International Justice specialising in probation matters.

Steve's career in probation spans almost 40 years and has included many roles focused on organisational development and effectiveness. He contributed most recently to management of the Transforming Rehabilitation competition.

Steve's international posts have included secondment to the European Commission as an advisor on probation system development. He established the NOMS international team, and has led its justice assistance programme and a range of multi-jurisdiction research and development projects directed at systems organisation and effectiveness. He also helped to develop the World Congress concept and reality.

## 3. **SWIFT, CERTAIN, AND FAIR: LESSONS FROM HOPE PROBATION AND BEYOND**

**Judge Steven S. Alm** (First Circuit Court of O'ahu) has been a Circuit Court Judge in Honolulu, Hawai'i since 2001. He is the principal HOPE Probation judge and, for three and a half years until September 2014, was the First Circuit's Adult Drug Court judge as well. From 1994–2001, Judge Alm was the United States Attorney for the District of Hawai'i. He is the past President of the Hawai'i State Trial Judges Association, served as Chair of the 2005 Penal Code Review Committee (done every 10 years), and currently serves as Co-Chair of the Interagency Council on Intermediate Sanctions. In 2007, HOPE Probation received the American Judicature Society's Special Merit Citation Award, and in January 2009, Judge Alm received the McGovern Award presented by the Institute for Behavior and Health for the most promising drug policy idea of the year. In October, 2010, Judge Alm was named Hawaii Jurist of the Year by Chief Justice Mark Recktenwald.

In 2013, HOPE was named as one of the "Top 25 Innovations in Government" by the Harvard Kennedy School of Government and in 2014, HOPE was selected as recipient of the National Criminal Justice Association Outstanding Criminal Justice Program for the Western Region.

**Bernie Warner** has over 34 years of experience in both juvenile and adult corrections. In July 2011, Mr. Warner was appointed by Governor Gregoire as the Secretary of the Washington Department of

Corrections and then reappointed by Governor Jay Inslee in 2013. As Secretary, Mr. Warner leads an agency of 8,000 employees responsible for over 35,000 offenders in 12 prisons, 15 work release facilities and 123 community-supervision offices throughout the state.

Mr. Warner has also held executive positions in corrections in the states of Arizona, Florida and most recently, California where he served as the Director of state juvenile-justice system. In each jurisdiction, Secretary Warner has focused on comprehensive system reform based on an evidence-based model of risk, need and responsivity.

In Washington state, Secretary Warner is leading several innovative initiatives to include: the reengineering of community corrections, providing for the first statewide implementation of the HOPE model, blending swift and certain sanctions with community-based cognitive-behavioral interventions; a “mission focused” response to offenders in restrictive programs, significantly reducing the number of inmates in segregation; the piloting of a prison based “ceasefire” model, as a strategy to manage serious gang behavior; and a gender-responsive strategy to ensure appropriate services for incarcerated women.

**Angela Hawken** is an associate professor of economics and policy analysis at Pepperdine University School of Public Policy. Dr. Hawken’s research team focuses on drugs, crime, and corruption. She is the principal investigator of several studies that test swift, certain, and fair (SCF) strategies to reduce recidivism and incarceration. She led the randomized controlled trials of HOPE probation in Hawaii and the SCF pilot in Seattle (called WISP). She works with more than a dozen states and an Indian nation on implementation of SCF probation and parole, on behalf of the U.S. Department of Justice. And she directs the Bureau of Justice Assistance’s SCF Resource Center.

Dr. Hawken is the director of BetaGov, a center for practitioner-led trials that provides tools to conduct experimental tests of operations and policies; the goal is to dramatically increase the pace of learning which innovations are promising—and which are not—in criminal-justice and other policy areas. She has conducted research and advised policymakers in South Africa, Afghanistan, Syria, the country of Georgia, and the United Nations. She has co-authored two chapters in the United Nations Human Development report, and is a co-author of *Drugs and Drug Policy: What Everyone Needs to Know* and *Marijuana Legalization: What Everyone Needs to Know* (both Oxford University Press).

**Jonathan Kulick** is a senior project director at the Pepperdine University School of Public Policy. An experienced policy analyst, Dr. Kulick manages a portfolio of research and technical-assistance projects in crime, drugs, and governance, including the Bureau of Justice Assistance’s SCF Resource Center for community corrections.

Dr. Kulick was previously the senior advisor to the Deputy Prime Minister of Georgia, the director of the leading think tank in Georgia, an associate policy analyst at RAND, and a research engineer at IBM Almaden Laboratory.

#### 4. **MASS PROBATION AND THE RETREAT FROM MASS INCARCERATION: POSSIBILITIES AND LIMITATIONS**

**Michelle S. Phelps** is an Assistant Professor of Sociology and Law at the University of Minnesota. She earned her Ph.D. in Sociology and Social Policy from Princeton University in 2013. Phelps’ research is in the sociology of punishment, focusing in particular on the punitive turn in the U.S. Her current work

focuses on the rise of probation supervision as a criminal justice sanction and its relationship to mass incarceration in the U.S. She has also examined a variety of other criminal justice topics, including changes in rehabilitative programming in prisons since the 1970s and the recent decarceration trend. Together with Joshua Page and Philip Goodman, she is working on a book titled *Breaking the Pendulum: The Long Struggle Over Criminal Justice*, under contract with Oxford University Press. Phelps' published work has appeared in leading interdisciplinary journals, including *Law & Society Review*, *Law & Policy*, *Theoretical Criminology*, and *Journal of Criminal Justice*.

## 5. THE COMMUNITY RETURN PROGRAMME: A UNIQUE OPPORTUNITY

**Gerry McNally** is Assistant Director in the Probation Service in Ireland with responsibility for research projects, international relations and projects, legislative matters, development of Probation Service standards, measurement and inspection processes and new practice initiatives.

With the Probation Service since 1978, Gerry McNally has worked as a Probation Officer and Manager in every area of Service practice including prisons, courts, community supervision and community service and is a member of the Probation Service senior management team.

Gerry McNally has published articles on probation issues, made presentations at conferences, seminars and meetings, represented the Service and participated in many EU projects and new initiatives. Gerry McNally led the Irish team in the EU JCN project on transition management and supervision of high risk prisoners after custody (2012-2014) and headed the Community Return Scheme evaluation project. Gerry is co-editor of *Irish Probation Journal* (jointly published by the Probation Service and the Probation Board for Northern Ireland) and, since 2013, is a board member of CEP (Confederation of European Probation).

Gerry McNally is based at the Probation Service, Haymarket, Smithfield, Dublin 7, Ireland. E mail: gpmcnally@probation.ie Phone: 00353 (0)1 8173647, 00353 (0)86 8281230.

## 6. THE IMPLEMENTATION OF GPS TRACKING PROGRAMS: THE EXPERIENCES OF SOUTH KOREA AND TAIWAN

**Yungbae Kim**: Senior Probation officer, Crime Prevention Policy Bureau, Ministry of Justice, South Korea

**Yu Ming-Jen**: Director, Department of Prevention, Rehabilitation and Protection, Ministry of Justice, Taiwan.

## 7. THE SMART PRETRIAL DEMONSTRATION INITIATIVE: USING A SMART APPROACH TO IMPLEMENT A SMART CHANGE

**Garry Hecceg** has been Director of the Office of Pretrial Services for Santa Clara County, CA since 2010. He also currently serves as a consultant on the Smart Pretrial Demonstration Initiative of the Bureau of Justice Assistance and the Pretrial Justice Institute. Prior to his appointment as Director of Pretrial Services, he spent 16 years in adult and juvenile probation services in California, and earned the Santa Cruz County Probation Officer of the Year Award in 2006. He is a graduate of San Jose State University, with a degree in Administration of Justice, and has completed training at Stanford University's Leadership and Transformation Program and the National Institute of Corrections' Pretrial Executive Program.

## 8. **ADVANCING STRENGTH-BASED METHODS IN ASSESSMENT AND CASE MANAGEMENT WITH OFFENDERS**

**Dr. David Robinson** has 30 years of experience conducting research, program evaluations and developing assessments in youth and adult criminal justice settings. Dr. Robinson is President of Orbis Partners, Inc., based in Ottawa, Canada. He has a doctorate in psychology from Carleton University (1990) where he also worked for six years in the Laboratory for Research on Assessment and Evaluation in Human Services. From 1988 to 1997 Dr. Robinson served as a senior research manager in the Research Branch of Correctional Service Canada, directing program evaluations on “What Works” initiatives, validating assessment tools, and conducting surveys of correctional staff and offenders. He also led a number of training projects aimed at disseminating the results of research studies to correctional field staff. He has conducted program evaluations on a variety of interventions, including drug courts, boot camps, diversion programs, and cognitive behavioral programs for offenders. His work with Orbis Partners has involved the development and implementation of assessment and case planning models in a variety of settings including custody, community and re-entry programs in the United States and elsewhere. Dr. Robinson’s career has been marked by an intense interest in applied research that emphasizes the practical utility of research findings for criminal justice practice, and the dissemination of research knowledge to frontline staff. Recently Dr. Robinson has pursued on focus on the incorporation of strengths or protective factors in his work on the development and implementation of risk/need instruments. This work includes an examination of the interaction between risk/needs and strengths and the link between strengths assessment and collaborative case work with correctional clients.

**Dr. Caleb Lloyd** is an Assistant Professor in the Department of Psychology at UTEP. His various areas of research examine the process of offender change in criminal justice and corrections environments (e.g., prisons, probation offices, mandated rehabilitation). Drawing on knowledge and theories from a number of areas within psychology, his research attempts to understand how offenders change to become crime-free, and how the correctional system might impact prosocial change among offenders. His research aims to enhance and advance current practice in corrections, for example, by refining risk assessment to take dynamic change into account, advancing understanding of rehabilitation by expanding which features are examined in offender programming, and developing more precise measurement of offender cognitions about desistance from crime

**Dr. Marilyn Van Dieten** is a senior partner with Orbis Partners Inc. She received her doctorate in psychology from the University of Ottawa in 1989 and is known throughout Canada, the United States, and the United Kingdom for her experience in implementing evidence based practices with criminal justice, homeless, and health-care clients. She has been recognized for contributions made to the field and received the Maud Booth Award from the Volunteers of America at the American Correctional Association in 2003 and the Brian Riley Award from the International Community Corrections Association in 2006. She has worked as a consultant with a variety of non-profit and state-agencies to encourage the development, implementation, and evaluation of programs for high-risk clients. Dr. Van Dieten has devoted considerable energy to the development of collaborative case work practices that draw on a strength-based focus for helping correctional clients change. She has written a number of internationally recognized programs and curricula in assessment, case management and motivation. The case management model she developed is currently implemented in community and prison settings across agencies in North America. She is a co-author of CALM (Controlling Anger and Learning to Manage It), CounterPoint (a program designed to promote attitudinal and behavioral change among

male offenders), and Community Transitions (an 8-week structured program with an open-group format that was designed to enhance and build maintenance strategies for high-risk substance abuser, and most recently, Creating Regulation and Resiliency (CR/2). Over the last 12 years she has devoted her attention to the development of gender specific programs for women and girls. In 1998 she published *Moving On*, which is widely used with women offenders in many jurisdictions across the United States and elsewhere. She also developed *Girls- Moving On* (2005), a program designed to meet the needs of criminal justice-involved girls between the ages of 12-21. In 2006 she was contracted by the National Institute of Corrections to design and evaluate a gender-responsive case management approach for women. This model was subsequently implemented in Connecticut, Iowa, Maine and in Larimer County, Colorado.

### **Robbye Braxton:**

**Susan Yeres** is a curriculum design specialist and process facilitator with over twenty five years of experience in the fields of justice, training and community development. She has worked with local, regional, state and national organizations throughout the United States. A central part of her work includes facilitation of planning processes and technical assistance with implementing system change. As a process facilitator and diagnostician, Dr. Yeres has worked with communities providing technical assistance on strategic planning, program development, team-building and problem-solving, as well as court and justice system reform efforts. Dr. Yeres has developed classroom, web-based (synchronous and asynchronous) training for the juvenile and criminal justice field for a broad range of professional groups – judges, district attorneys, defense counsel, probation and parole supervision agents, law enforcement, parole boards, service providers and victim/witness advocates. In 2014 she, along with a team of colleagues completed the development of a training series and a coaching model for a demonstration field experiment on next generation community supervision practices in parole. In 2010 she completed the design of three blended learning curricula for paroling authorities. Along with the development of curriculum she has trained trainers to use adult learning principles in live and web-based learning platforms. She has written guides, articles and briefs on critical topics to the field such as: *Engaging Schools in the Juvenile Drug Court: Promising Strategies from the Field;* *Making Sense of Incentives and Sanctions in Working with Adolescent Substance Abusing Offenders;* and *Improving Law Enforcement Responses to Adolescent Girls*. She works with a wide range of clients that include: Berkeley Law School, National Institute of Corrections, George Mason University, California District Attorneys Association, Philadelphia Public Defender's Association, State of Michigan Department of Human Services, National Council of Juvenile and Family Court Judges, Campaign for Children, Robert Wood Johnson Foundation Reclaiming Futures Project, National Council on Crime and Delinquency, Office of Juvenile Justice and Delinquency Prevention, Sera Learning Technologies, Administrative Office of the Illinois Courts, International Association of Chiefs of Police. Dr. Yeres holds a doctorate from Columbia University in Adult Education.

**Susan James Andrews, M.S., CAC** is a National and International motivational speaker that has presented plenaries, workshops and or technical assistance in all 50 states, the Caribbean and Canada. Ms. James-Andrews is President/CEO of James-Andrews & Associates: CHALLENGES a training and consultative organization specializing in training, technical assistance and curriculum development. Utilizing her clinical experience from working with diverse populations as a clinician and administrator, (adult and youth) Susan uses her energetic style to empower participants to revisit how they deliver services to enhance clients' success from a strength based, and a desistance lens with a foundation in core correctional practices. Often referred to as an interventionist for various research projects, Ms. James Andrews has served as an implementation broker of evidence based, evidence informed and best

practices in the design, delivery, implementation and sustainability of training, technical assistance and coaching that is age appropriate, gender responsive and culturally relevant. Her coaching experience spans over 8 years. Susan has designed communication curriculums (Inside/Out) for Level 5, pre release facilities and adolescent and juvenile and adult probation. She is one of three designers of the National Institute of Corrections, curriculum design team of the Next Generation of Community Supervision which consists of eCourse, webinars, face-to-face trainings and boosters for the Demonstration Field Experiment sponsored by the Bureau of Justice Assistance (BJA). Susan serves as a senior consultant for the National Council of Juvenile and Family Court Judges (NCJFCJ), the Substance Abuse and Mental Health Services (SAMHSA), the Department of Justice (DOJ), Office of Justice and Delinquency Prevention (OJJDP), National Drug Court Institute (NDCI) as well as many other federal, private agencies and corporations. Ms. James-Andrews recently completed work as an interventionist at George Mason University on various research studies implementing evidence based informed/practices in jails, prisons and probation as a component of reentry. Ms. James-Andrews is the co-author of the report "The Impact of Hurricane Katrina and Rita on the Juvenile Justice System", amongst other articles. She received her BS degree in community health at Mercy College, Dobbs Ferry, NY and a MS at the University of Memphis in TN. Her training and certification in substance abuse is from NY and Washington, DC. Ms. James-Andrews can be contacted at sjamand@comcast.net.

#### **9. USING CREATIVE ACTIVITIES WITH YOUNG PAROLEES TO TEACH THEM LIFE SKILLS AND J-ART: THE FIRST EVIDENCE-BASED INTERVENTION PROGRAMME IN JORDAN FOR REDUCING AGGRESSION**

**Clinton Osbourn** is a South African social worker, educator and artist with many years experience in working with marginalised young people. He has worked as a high school teacher, youth worker, facilitator and programme manager at community arts projects, with children on the streets, youth in care and in prisons. He is currently the programmes manager at Young in Prison South Africa, designing and implementing programmes in prisons as well as post release. He is currently completing his Masters degree at University of Cape Town, specialising in Probation and Correctional Practice.

**Joe Woods, DipBA, CQSW** Joe worked in the Probation Service for 39 years including a 2 year period as a Probation Officer in Canada and experience of managing all aspects of Probation work. As an Assistant Chief Officer he spent 5 years working for the National Offender Management Service (NOMS) in the UK Ministry of Justice developing policy and practice across both Prisons and Probation Services specializing in the development of a national case management system. 3 years ago Joe set up his own Management Consultancy and Training Company. This has resulted in working as a researcher into the European Transfer Framework and European Rules for Probation as well as a lecturer in Criminal Justice at Leicester de Montfort University. He is an Associate at Sheffield Hallam University developing an e-library for Offender Management. He has carried out consultancy and training for a number of Probation Trusts and non-profit organisations. Joe has provided his expertise at TAIEX events in Macedonia and Turkey and worked as a short term expert in Albania helping to set up the newly formed Albanian Probation Service and also training Judges in Romania on cross border transfer of community sentences. He has also working as an Short Term Expert on the Criminal Justice Reform in Jordan Project introducing community based sentences for the past two years. In this role he also provided the training for University staff and Social Workers in J-ART as well as developing some of the content of the curriculum to ensure it was culturally and socially effective.

**Mary Anne McFarlane, BA. M Phil** has had a long career in the UK Probation Service, working in many different settings and locations, including a period of secondment to work in the Department of Corrections of Washington State (USA). For 9 years, Mary Anne was the Chief Probation Officer for



Devon and Cornwall. During this period she was Chairman of the local Criminal Justice Board and was also involved in the development of international networks of Probation Services. Between 2009 and 2010 she was the resident twinning adviser for an EU project in Turkey, helping to facilitate the development of non-custodial sentences in that country. She is currently working as an adviser to a number of international criminal justice projects, covering a range of jurisdictions, including Albania, Croatia and Jordan. She has written and lectured extensively on criminal justice topics. Like Joe Woods she has worked as a Short Term Expert in Jordan over the last two years and has written the evaluation of the J-ART program and its introduction.

#### 10. **THE EVOLUTION OF COMMUNITY SUPERVISION: FROM TRAINING OFFICERS TO MANAGING OFFICERS**

**Guy Bourgon, Ph.D.** (University of Ottawa) is a clinical psychologist specializing in correctional and criminal justice psychology. He has over 25 years clinical experience in the assessment and treatment of adults and youths involved in the criminal justice system. Dr. Bourgon has been involved in the development of various effective correctional programs and has extensive international experience in the training and supervision of numerous front-line professionals. He is presently a Senior Researcher for Public Safety Canada conducting research on effective correctional services and practices. As the co-lead on the Strategic Training Initiative in Community Supervision, he played a significant role in the development of its community supervision model, the training and clinical supervision of probation officers across Canada, as well as the evaluation of this Risk-Need-Responsivity approach to offender supervision. He has published articles on effective correctional treatment across a range of offender populations and programs, risk assessment, research methodology, and effective knowledge transfer to everyday practice.

**Danielle S. Rudes, Ph.D.** is an Associate Professor of Criminology, Law and Society and the Deputy Director of the Center for Advancing Correctional Excellence (ACE!) at George Mason University. She received her Ph.D. from the University of California, Irvine. Dr. Rudes is an expert qualitative researcher whose methods include ethnographic observation, interviews, and focus groups with over 15 years of experience working with corrections agencies at the federal, state and local county levels including prisons, jails, probation/parole agencies and problem-solving courts. She is recognized for her work examining how social control organizations and their middle management and street-level workers understand, negotiate, and at times, resist change. Dr. Rudes experience includes working with community corrections agencies during adoption, adaptation and implementation of various workplace practices and reforms including: contingency management (incentives/rewards/sanctions), risk-needs assessment instruments and motivational interviewing. Dr. Rudes serves as Associate Editor of the journal *Victims & Offenders* and publishes regularly in journals such as *Criminal Justice & Behavior*, *Federal Probation*, *Law & Policy* and *Justice Quarterly*. Dr. Rudes is also the 2012 winner of the Teaching Excellence Award and the 2015 Mentoring Excellence Award at George Mason University.

Kimberly R. Kras is a Postdoctoral Research Fellow at the Center for Advancing Correctional Excellence! in the Department of Criminology, Law and Society at George Mason University. Dr. Kras received her PhD in Criminology and Criminal Justice in 2014 from the University of Missouri-St. Louis. Her dissertation research focused on exploring the presence of the Making Good (Maruna, 2001) framework in the narratives of sex offenders and the role of the sex offender treatment program in the process of reentry. Her research interests include offender re-entry, with consideration for sex offender-specific issues, community corrections, offender-officer relationships, and the collateral consequences of conviction. Along with ongoing research related to sex offender reentry, Dr. Kras is working on several projects examining organizational reforms to implement evidenced-based practices in various

community corrections settings. Her work has appeared in *Criminology and Public Policy*, *International Journal of Offender Therapy and Comparative Criminology*, and *Journal of Drug Issues*.

**Rodolpho Perez:**

**Arnold Patrick:**

**Faustino Lopez, III** has served Hidalgo County Community Supervision and Correction Department in several capacities from community supervision officer to unit supervisor for over 18 years. He is currently assigned to supervise the DWI and Drug Court Programs in Hidalgo County, Texas. He received a Master of Science Degree in Criminal Justice from University of Texas Pan-American. He currently serves on the Board of Directors of the Hidalgo County Community Corrections Improvement Foundation, a non-profit organization that supports community correction agencies in their efforts to promote the utilization of evidence based practices in the supervision and treatment of offenders.

## **11. RE-ENTRY AND RE-INTEGRATION: ISSUES AND CHALLENGES**

**Ioan Durnescu** works at the University of Bucharest, Faculty of Sociology and Social Work. Ioan is the founder and co-editor of the *European Journal of Probation* ([www.ejprob.eu](http://www.ejprob.eu)) and author or many books and articles published in Romania and abroad. Together with Professor Anton van Kalmthout he co-edited 'Probation in Europe'; a book commissioned by the European Conference of Probation (better known as CEP). His main research interests are: comparative probation, working with offenders to improve their life, staff skills and characteristics (who works), prison work, resettlement and so on.

**Fergus McNeill** is Professor of Criminology and Social Work at the University of Glasgow where he works in the Scottish Centre for Crime and Justice Research and is Head of Sociology. Prior to becoming an academic in 1998, Fergus worked for a number of years in residential drug rehabilitation and as a criminal justice social worker. His many research projects and publications have examined institutions, cultures and practices of punishment and rehabilitation – and questions about their reform. Most recently, his work has focused on the policy and practice implications of research evidence about the process of desistance from offending. He recently led an ESRC funded project, 'Discovering Desistance', which aims to develop the dialogue between academics, practitioners and ex-offenders about how criminal justice can better support people to leave crime behind. Currently, he is Chair of an EU funded research network on 'Offender Supervision in Europe' which involved about 100 researchers from across 23 jurisdictions. As well as researching, teaching and writing, Fergus has been involved in providing consultancy advice and support to governments and criminal justice organizations in many jurisdictions around the world. He currently serves as Chair of the Scottish Advisory Panel on Offender Rehabilitation, and is a Trustee, Council or Board Member of several criminal justice charities including CLINKS, Faith in Throughcare, 'Positive Prisons? Positive Futures...', the Scottish Association for the Study of Offending and Vox Liminis. He has co-written or co-edited several books including *Offender Supervision: New Directions in Theory, Research and Practice*, *Offender Supervision in Europe*, *Reducing Reoffending: Social Work and Community Justice in Scotland*, *Understanding Penal Practice and Youth Offending and Youth Justice*. His next book, *Community Punishment: European Perspectives* (co-edited with Gwen Robinson) is due to be published by Routledge in July 2015.

**Reuben Miller** is an Assistant Professor in the School of Social Work at the University of Michigan. He is broadly interested in criminal justice and social welfare policy, race and ethnic relations, and the urban poor. His research, writing, and community involvement have focused on the lives and livelihoods of

former prisoners as they attempt to reenter their respective home communities, and the health effects of contemporary punishment and urban poverty policy on groups stratified by race, class, and region. His future work will compare the experiences and outcomes of former prisoners in North America and the U.K., examine issues of punishment and public health, and the role families play in prisoners' transition home. He is excited to work with students, faculty, and community leaders interested in these matters.

## 12. ETHICAL DIMENSIONS OF IMPLEMENTING INNOVATIVE COMMUNITY SUPERVISION PRACTICES

**Cecelia Klingele** After receiving her J.D. from the University of Wisconsin Law School in 2005, Cecelia Klingele served as a law clerk to Chief Judge Barbara B. Crabb of the United States District Court for the Western District of Wisconsin, Judge Susan H. Black of the United States Court of Appeals for the Eleventh Circuit, and Associate Justice John Paul Stevens of the United States Supreme Court. She returned to the University of Wisconsin in 2009 as a visiting assistant professor, and has been a permanent faculty member since 2011, where she teaches courses in criminal law, Constitutional criminal procedure, criminal justice administration, sentencing and corrections, and policing.

Professor Klingele's academic research focuses on criminal justice administration, with an emphasis on community supervision of those on conditional release. She is Associate Reporter for the American Law Institute's Model Penal Code: Sentencing revision, External Co-Director of the University of Minnesota Robina Institute's Sentencing Law & Policy Program, and past co-chair of the Academic Committee of the American Bar Association's Criminal Justice Section. She also serves as a faculty associate of the Frank J. Remington Center and the Institute for Research on Poverty.

## 13. TRANSLATING GENDER-RESPONSIVE RESEARCH INTO PRACTICE: IMPLICATIONS FOR ASSESSMENT, CASE MANAGEMENT, AND PROGRAMMING

**Patricia Van Voorhis, Ph.D.**, is Professor Emerita of Criminal Justice at the University of Cincinnati. Dr. Van Voorhis has published extensively in the leading criminology and criminal justice journals and is the author of *Psychological Classification of the Adult, Male Prison Inmate* and lead author of *Correctional Counseling and Rehabilitation*, currently in its 8th edition. She has provided and continues to provide expertise to federal, state and local agencies on topics pertaining to correctional effectiveness, program implementation, evaluation techniques, women offenders, risk assessment and correctional classification. She is the former deputy editor of *Justice Quarterly* and is the co-founder of the Division of Corrections and Sentencing of the American Society of Criminology. In 2011, she received the August Vollmer Award from ASC for outstanding research in the field of criminology. Dr. Van Voorhis is a fellow of the Academy of Experimental Criminology and has directed numerous federal and state-funded, research projects and continues to pursue a consulting and research agenda.

**Becki Ney**, a Principal at the Center for Effective Public Policy, is the project director for the National Resource Center on Justice Involved Women (NRCJIW). She has directed a number of national training and technical assistance projects that have focused on issues of domestic violence, sex offender management, criminal justice system assessment, correctional sentencing options, parole and probation supervision and violations, parole decisionmaking, and jail overcrowding. Ms. Ney was a primary architect of the National Jail and Prison Overcrowding Project. She has also directed several national initiatives focused on justice-involved women, including NIC's Improving Community Responses for Women Offenders and BJA's Mother Child Community Corrections Project. Ms. Ney holds a Bachelor of

Arts degree in Psychology and Sociology from La Salle University in Philadelphia, Pennsylvania, and a Master of Science degree in Criminology from the University of Edinburgh, Scotland.

#### 14. **AN INTEGRATED SERVICE MODEL: WORKING IN PARTNERSHIP TO PROVIDE AN EVIDENCE-BASED, INNOVATIVE MENTAL HEALTH SERVICE TO REDUCE RE-OFFENDING**

**Denise Butt** is Head of Partnerships and Public Protection for Thames Valley Community Rehabilitation Company. Before June 2014, Denise was the lead for Integrated Offender Management and was also Operational Manager in Milton Keynes for the former Thames Valley Probation. She is a qualified Probation Officer with more than 30 years' experience. Denise chairs the Mental Health Treatment Requirement demonstrator project steering group and has been central to this and other innovative health initiatives. These include siting a qualified nurse on probation premises, offering medical access to hard-to-reach patients and offering community link workers, via P3 to service users who present as vulnerable. 'Finding ways to better match our service users to interventions and treatments, in a timely way, prevents future victims of crime. This is as valid for those with mental health issues as it is for every other issue that contributes to someone's offending behaviour,' said Denise.

**Mignon French** is Head of Business Development at St Andrew's Healthcare. Mignon has worked within the mental health sector for over 30 years. She began her career as both a registered general and psychiatric nurse. She worked for 12 years within the NHS, then left to work for the pharmaceutical industry, eventually becoming the National MH Government Affairs manager for one of the UK's largest pharma company. After leaving the pharmaceutical she work for 2 years in DoH for the Women's Offender Health programme, this involved supporting the implementation of Baroness Corston's Health recommendations and supporting the Bradley review. After leaving DH she worked as a MH commissioner and later for an independent mental health provider of secure MH services as the Service Development Dir. Mignon has worked for St Andrew's Mental Health Charity for the past two years as Head of Business Development. She focuses on developing partnerships and work programmes within the community around: Criminal Justice, community care pathways (closer home care) and off shore developments.

**Dr. Clive Long** is Associate Director of Psychology and Psychological Therapies at St Andrew's Healthcare and Professor of Clinical Psychology at the University of Northampton. Clive has developed the manualised Psychological Treatment Interventions used in the Mental Health Treatment Requirement Project and co-led the service evaluation. He has published widely on the outcomes of Psychological treatments for those with mental health problems and a history of offending

#### 15. **POST-PRISON DESISTANCE IN THE NETHERLANDS**

**Bas Vogelvang** is Professor of Probation, Parole and Safety Policy at the Expertise Center for Safety Policy and Criminal Justice, Avans University (Den Bosch, the Netherlands). He supervises research in institutions such as probation services, correctional facilities, youth care facilities, and regional partnerships of criminal justice organizations. Some of his projects and publications include: the introduction of Circles of Support and Accountability (a re-entry support and protection arrangement for released high-risk sex-offenders with the help of volunteers) in the Netherlands, Belgium, Latvia, Bulgaria and Spain; the Dutch national risk assessment instrument 'RISC' for the Dutch probation services; several offender behavior treatment programs, accredited by the Dutch Ministry of Safety and Justice; the Dutch national youth and young adult offender supervision handbook; and – together with probation services and educational organizations throughout Europe - the development of a pan-

European curriculum for offender supervision (Criminal Justice Social Work), supported by the Erasmus fund of the European Union.

#### 16. **CORRECTIONAL PRACTICE AND CASE MANAGEMENT: SHAPING PATHWAYS AWAY FROM CRIME DURING COMMUNITY RE-ENTRY FOR FORMERLY INCARCERATED WOMEN**

**Dr. Randy Shively** is a licensed psychologist in Ohio who has dedicated over 30 years in treating specialty populations in corrections including intellectual disabilities, mental health, female offenders and sexual offenders. Dr. Shively has spent his entire career at Alvis, a community corrections agency in Columbus, Ohio developing programs, supervising treatment staff and providing individual assessment reports. He has a doctorate from The Ohio State University and is licensed by the state as an Independent Chemical Dependency Counselor. Dr. Shively has presented often (at a variety of state, national, and international conferences) on clinical issues of offenders. Dr. Shively has also been an author in several corrections journals at the national and international level. Dr. Shively has devoted a lot of his publications on how research and clinical practice intersect. He is very interested in the motivation of offenders and working with staff to provide quality care for offenders with very difficult psychological problems.

**Rose Ricciardelli** is an Assistant Professor in the Department of Sociology, at Memorial University. She has published in a range of academic journals including: British Journal of Criminology, Theoretical Criminology, Sex Roles, Criminal Justice Review, Journal of Crime and Justice, Journal of Gender Studies, The Prison Journal, and Journal of Criminal Justice Education. Her first book, released in the spring of 2014, entitled 'Surviving Incarceration: Inside Canadian Prisons' explores the realities of penal living for federally incarcerated men in Canada. She also has an edited collection that looks at imprisonment globally. Ricciardelli is involved in a social enterprise project that supports desistance from crime by offering hands-on employment experience to persons released on parole. She also works in partnership with the Royal Canadian Mounted Police to addressing youth needs as victims and/or perpetrators of crime and the ways youth are policed. Always a gender scholar, her primary research interests include evolving conceptualizations of masculinity, and experiences and issues within different facets of the criminal justice system. Her current research looks at prison culture, desistance, risk-needs understandings and the coping strategies, risk perception and lived experiences of prisoners, correctional officers and police officers. She also continues to research wrongful convictions and is an advocate for positive change; as exemplified in her work with Klink, at St. Leonard's Society, and other charitable organizations.

#### 17. **THE PATHWAY OF TRAUMA: FROM OFFENDER TO OFFICER**

**Heather Kerr** is a registered social worker, therapist, consultant and trainer. Heather holds a BA in Psychology/Law & Criminology and a Masters of Social Work. She has over 25 years of experience specializing in addictions and trauma. Heather has worked extensively in provincial and federal corrections. She is also a certified Equine Therapist. Heather has been the Executive Director of Stonehenge Therapeutic Community in Guelph Ontario for over 12 years. She recently completed a secondment with the Waterloo Wellington Local Health Integration Network as Lead for Addictions Integration. Heather was the Chair of the Wellington Guelph Drug Strategy Committee for the past 6 years. Provincially, Heather is the Vice President of the Ontario Halfway House Association. Nationally, she is one of the founding members of the Canadian Association of Women's Criminal Justice Residential Options. Heather received the J. Bryan Riley Meritorious Service Award at the Margaret Mead Awards Luncheon as part of this year's 50th Annual ICCA Conference in Cleveland, Ohio. This

award recognizes an individual whose work exemplifies the ideals of International Community Corrections Association (ICCA) and has delivered outstanding service to community corrections.

**Kirsten R. Lewis, M.Ed.**, is a probation officer with the Maricopa County Adult Probation Department (MCAPD). In addition, she is an adjunct psychology instructor at Glendale Community College, co-owner of KSL Research, Training & Consultation, LLC, and an approved instructor by the International Critical Incident Stress Foundation, Inc. Kirsten received her BA in 1997 with double majors in psychology and chemistry from Washburn University and her M.Ed. in 2003 with an emphasis in Counseling-Human Relations from Northern Arizona University. With a background in research and over 24 years of experience in community corrections, Kirsten spearheaded a ground-breaking research study examining secondary traumatic stress in probation officers as a result of working with criminal offenders. Her research was recently published in the American Journal of Criminal Justice, featured in Perspectives, the national journal of the American Probation and Parole Association, and received the 2013 Sam Houston State University Award for outstanding contributions to scholarship in Community Corrections. In addition, Kirsten created a national award-winning employee stress management program at MCAPD that better prepares employees for the emotional challenges of probation work, enhances protective coping strategies, minimizes the cumulative stress associated with longevity, and promotes a work culture that safeguards the welfare of officers. Kirsten conducts a variety of trainings on the topic of traumatic stress and employee wellness with criminal justice agencies around the country and has presented her work at conferences throughout the United States and abroad.

#### 18. **SUPERVISION MARKERS OF PROBATION PROCESSES: A WORLDWIDE EFFORT TO BETTER UNDERSTAND THE SANCTION OF PROBATION**

**Faye S Taxman, Ph.D.** is a University Professor in the Criminology, Law and Society Department and Director of the Advancing Correctional Excellence Center at George Mason University. Dr. Taxman is recognized for her work in the development of the seamless systems of care models that link the criminal justice with other service delivery systems as well as reengineering probation and parole supervision services. She has active “laboratories” with her nearly 25 year agreement with the Maryland Department of Public Safety and Correctional Services as well as received funding National Institute of Drug Abuse, National Institute of Justice, Bureau of Justice Assistance, National Institute of Corrections, and other agencies. She is the coauthor (with Steven Belenko) of Implementation of Evidence Based Practices in Community Corrections and Addiction Treatment (Springer, 2011) and senior author of Tools of the Trade: A guide to incorporating science into supervision. Her team developed the RNR Simulation Tool ([www.gmuace.org](http://www.gmuace.org)) that facilitates practice of evidence-based practices in justice and treatments organizations. She is the current chair of the JJ-TRIALS, a NIDA-Funded research cooperative Juvenile Justice Translational Research on Interventions for Adolescents in the Legal System. She is also the co-Editor of Health & Justice, an open access journal. She has received numerous awards including a Fellow of the Academy of Experimental Criminology and the Distinguished Scholar from the American Society of Criminology’s Division on Sent

#### 19. **LESSONS LEARNED FROM ASEAN COMMUNITY CORRECTIONS**

**Korakod Narkvichetr** received her MAs in social welfare in Criminal Justice from Thammasart University and in criminal justice from North Carolina, Charlotte, USA respectively. She is currently a Probation Inspector and has worked at the Department of Probation, Ministry of Justice for over 30 years. Her work experiences include the Director of Probation Development Bureau, the Expert in Rehabilitation and Community Affairs, and the Director of Regional Probation Office. Her interests focus on

Psychology, Social Welfare, Criminology, and Offender Rehabilitation. Some of her research projects include “An Evaluation on Using Restorative Justice in Intensive Probation in Thailand,” and “Proactive Crime Solving: A Case Study of Factors Related to Crime Prevention through Community Justice Network.”

**Phornprapha Klaewkla** has worked in the field of offender rehabilitation for the past 29 years. She currently works as an Expert in Rehabilitation and Community Affairs at the Department of Probation, Ministry of Justice. She has a Master degree in counselling psychology and her areas of speciality are intervention program for offenders and drug addicts. Her research experience spans from group counselling for probationers, family and community involvement in drug addicts rehabilitation to the standards for treatment of drug addicts. Her works include “Manual for Compulsory Drug Treatment,” “Family Support Guidebook for Taking Care of Ex-addicts,” and “Training Curriculum for Volunteer Probation Officers Working in Drug prevention and Intervention.”

**Yossawan Boriboonthana** has a Ph.D. in criminal justice with a career in offender treatment for more than 20 years. She worked in the Department of Corrections for 8 years and transferred to Department of Probation since 2000. She currently works as a Director of Research and Development Institute at the Department of Probation and a project manager at the Thailand Institute of Justice. Her interests in research and work are criminal justice, restorative justice, treatment of prisoners, community based treatment of offenders, and community justice. Some of her projects and publications include “Contemporary crime and punishment in Thailand”, “Effectiveness of the restorative justice process on victims and offenders”, and “Development to professional probation”.

**Manuel G. Co:** Administrator, Parole and Probation Administration, Member of Board of Pardons and Parole, Philippines.

## 20. **PENAL REFORM INTERNATIONAL: A CASE STUDY IN STRENGTHENING COMMUNITY-BASED ALTERNATIVES TO PRISON IN EAST AFRICA**

**Alison Hannah** is the Executive Director of Penal Reform International. After graduating with a Social Science degree, Alison started her UK career working in the legal section for the UK charity Liberty, advising on prisoners’ rights and complaints against the police. She left to study law and train as a solicitor, specialising in legal aid cases in private practice and as a community lawyer for a Citizens Advice Bureau. She moved to work on the administration of legal aid services when the Legal Aid Board introduced a quality assurance system for lawyers. She left the law to become head of quality assurance and training for a not-for-profit company providing residential care for old people. She has a Master’s degree in Business Administration and has worked for over ten years in senior management in the charity sector. Before joining Penal Reform International in June 2007, Alison was Director of the Legal Action Group, a UK charity that promotes access to justice through legal aid.

**Omar Phoenix Khan** is the Project Coordinator for Excellence in Training on Rehabilitation in Africa (EXTRA) Project. On completing a Psychology degree, Omar joined HM Prison Service as a Psychological Assistant, based inside the prison, assessing the treatment of prisoners across different ethnic groups and of prisoners with disabilities. He later led small teams across two London establishments as the Head of Equality and Diversity, carrying out investigations and training, advising the governors and working directly with prisoners. Whilst there, he also completed an MSc in Violence, Conflict and Development and has given lectures at universities in São Paulo, Brazil and Essex, UK. After completing a field management programme with the health-focused humanitarian NGO Merlin, Omar led the Health

Department at the African Prisons Project in Kampala Uganda, focusing on improving sanitation facilities. Before joining PRI in September 2014, Omar worked as a consultant for the International Centre for Prison Studies analysing information relating to pretrial detention.

Penal Reform International is an independent non-governmental organisation that develops and promotes fair, effective and proportionate responses to criminal justice problems worldwide. It aims to reduce the unnecessary use of imprisonment and pre-trial detention. It promotes alternatives to prison that support the reintegration and rehabilitation of offenders and reduce the likelihood of reoffending. It promotes the rights of detainees to fair and humane treatment and to prevent torture and abuse of prisoners. It aims to develop and promote just, proportionate and sensitive responses to children and women who are in conflict with the law.