

Join APPA and the Community Corrections Institute for a training suited for not just the community corrections field, but attorneys, teachers, mental health professionals and many others who work in fields with individuals who may exhibit aggressive behavior.

Dealing with Aggressive Behavior

Tuesday May 10, 2011

8:30 a.m.-- 4:30p.m.

Council of State Governments Conference Center

2780 Research Park Dr.

Lexington, KY 40511

Registration Fee: \$225.00 per person

Limited to 60 participants

Did you know? Aggressive Behavior is one of the most anxiety-provoking yet fundamental behaviors known to man? Increasingly acts of anger, aggression and violence permeate our schools, public facilities and business offices and are the most common threat to parole and probation officers. For most officers, attempting to deal with angry and aggressive individuals is a source of frustration, anxiety and fear. The program separates aggressive behavior into four identifiable stages and teaches how to deal with each stage.

The program also teaches participants to differentiate between “bluff behaviors” and “danger behaviors” (i.e. those behaviors indicating a high probability of physical attack). Participants attending this one- day training will learn:

- How to react to anger and aggression
- The stages of anger and aggressive behavior
- Why people get angry
- Defusing aggressive behavior
- Surviving the physical attack

Presenter: Robert Thornton, M.Ed., Director, Community Corrections Institute (WA)

Deadline to register is Tuesday, April 5, 2011. To register, use the form on page three or contact Kris Chappell at kchappell@csg.org or call (859)244-8204.

About the Instructor

Robert L. (Bob) Thornton, M.Ed., is Director of Community Corrections Institute, LLC, a company dedicated to providing training and consultation specifically designed for corrections and law enforcement agencies. Previously, he served as a Pretrial, Probation, and Supervising U.S. Probation Officer for over 27 years, during which he served as a faculty member of the Federal Judicial Center and has developed, and continues to provide training in, enhanced supervision, officer safety skills, dealing with aggressive behavior, effective communication skills, and management skills. He also conducts training for the National Institute of Corrections (NIC) and the American Probation and Parole Association (APPA). He co-authored the 1993 National Institute of Corrections monograph, ***New Approaches to Staff Safety***, and is the author of ***New Approaches to Safe Safety-Second Edition***,

released in March, 2003. He also authored the 2008 publication ***Guns, Safety and Proactive Supervision: Involving Probation and Parole in Project Safe Neighborhoods***. He writes the “**Spotlight on Safety**” column for the APPA “**Perspectives**” magazine and has published numerous other articles on officer and staff safety. Bob also serves as a subject matter expert for the National Institute of Justice “Incident Commander” simulation training website, the APPA On-Line Safety Training Program, and the APPA Audio Broadcast Safety Training and Firearm Interdiction Programs.

Bob also conducts agency audits for NIC and has testified as an expert witness on issues relating to officer and staff safety. He is a member of the Federal Law Enforcement Officers Association, the American Society of Law Enforcement Trainers, Federal Probation & Pretrial Officers Association (FPPOA) and the American Probation and Parole Association, and serves as Chair of the associations Health and Safety Committee. He was the 1990 recipient of the Line Officer of the Year Award for the Western Region of the United States and the 1998 recipient of the Doyle Award, presented by FPPOA in recognition of his contributions to effective offender supervision issues. He was also the 2002 recipient of the Sam Houston State University Award presented by APPA “...in recognition of his outstanding contributions to scholarship in Community Corrections”, the 2007 Sam Houston State University Distinguished Service Award for “exceptional service and commitment to the Texas Probation Training Academy”, and the 2009 recipient of the George M. Keiser Award presented by the National Association of Probation Executives. “This award is presented to administrators who have demonstrated exceptional leadership under challenging conditions which provided value, added activity or service to the organization of community they serve.”

DEALING WITH AGGRESSIVE BEHAVIOR A ONE-DAY TRAINING

REGISTRATION FORM

DATES AND LOCATION

Tuesday, May 10, 2011
Council of State Governments
Lexington, KY
We must have at least 20 students to confirm the class.

CHOOSE YOUR METHOD OF REGISTRATION

MAIL OR FAX

This completed form to:
Kris Chappell
American Probation and Parole Association
C/O Council of State Governments
PO Box 11910, Lexington, KY 40578-1910
FAX: 859-244-8001 or email kchappell@csg.org



REGISTRATION FEE

\$225.00 PER PERSON

MUST HAVE 20 REGISTERED IN ORDER TO CONFIRM THE CLASS

Participants will be responsible for their own travel, lodging, food and personal items.

Make hotel reservations directly when you receive confirmation of your registration.

For additional information contact:
Karen Mucci

Phone: (859) 244-8205
Email: kmucci@csg.org

REGISTRANT INFORMATION

FOR YOUR CONVENIENCE, APPA ACCEPTS VISA, MASTERCARD, AMERICAN EXPRESS, CHECKS AND GOVERNMENT PURCHASE ORDERS.

(Please list other participants on a supplement sheet.)

Name

Title

Company

Dept./Floor

Address

City

State

Zip

Phone

Fax

Email

DO NOT SEND YOUR REGISTRATION FEE AT THIS TIME

To register for this class or for more information, please contact Kris Chappell at (859) 244-8204 or kchappell@csg.org. 20 students required for the class. Note: no payment is required at this time as we require at least twenty (20) students to confirm the class. **You will be notified by March 31, 2011** if the class will be conducted with more details on location at Council of State Governments. You will be invoiced separately for the registration fee.

Hotels close to the Council of State Governments:

Embassy Suites of Lexington

1801 Newtown Pike

Lexington, KY 40511

Phone: (859)455-5000

Courtyard by Marriott

775 Newtown Court

Lexington, KY 4011

(859)253-4646

Four Points by Sheraton

1938 Stanton Way

Lexington, KY 40511

(859)259-1311

Marriott Griffin Gate Resort & Spa

1800 Newtown Pike

Lexington, KY 40511

Phone: (859)231-5100

***Note: It is the responsibility of the attendee to make his or her lodging reservations and payment .**