

# ARTIFICIAL INTELLIGENCE (AI) SURVEY RESULTS

→ JULY 2024 | 213 RESPONDENTS

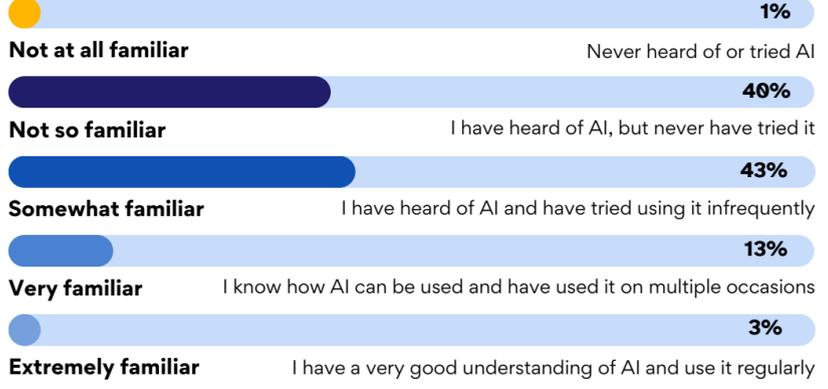
## Did you know

The difference between Open vs Closed Systems?



## AI Base Knowledge

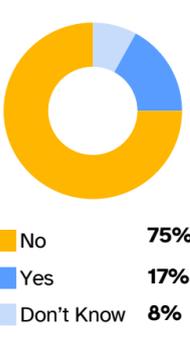
How familiar are you with the concept of artificial intelligence (AI)?



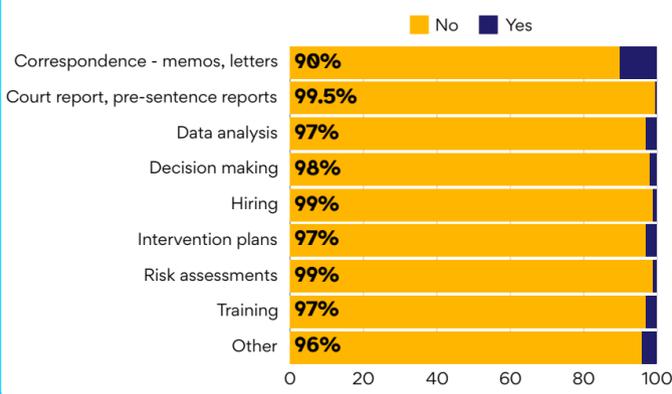
When using AI tools, it's essential to protect individuals' personal data. Open AI systems are publicly accessible, meaning that data entered could be exposed or used by others, potentially compromising privacy. Therefore, personal or sensitive information should only be used in closed, secure AI systems specifically designed to safeguard private data, ensuring confidentiality and compliance with data protection standards.

## AI is **Not** Widely Adopted in Community Supervision

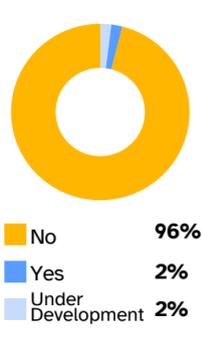
Have you had any exposure to AI tools or applications in your workplace?



Have you used AI, such as ChatGPT or Copilot to support your work in your official capacity, such as court reports, memos, etc.?



Have you received any training from your employer on AI?



You interact with AI more than you realize: When you map out your field visits using a navigation App, use auto-fill while typing, or searching the internet, you're using AI.

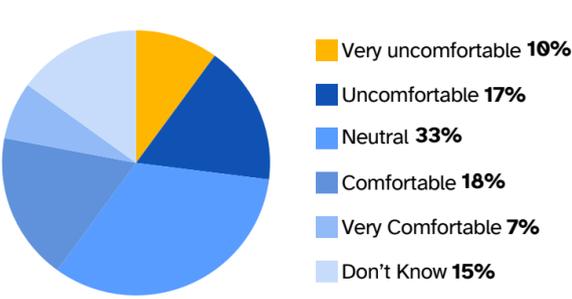
## How do you feel about the current or potential use of AI in your job?



## What concerns do you have about using AI in Community Corrections?



## How comfortable are you about incorporating AI into your daily work?



## Respondents in Survey highlights concerns about using AI

- Cloud based computing
- Data confidentiality / data loss
- Disclosure of usage
- Eliminating jobs
- Legality
- Loss of staff / human element
- Over-reliance / Over-automation
- Potential inaccurate information
- Reliability of information
- Reports being challenged in courts
- Security

Many of you don't know enough about AI to have strong opinions.

While most are still learning about AI, most believe there are potential applications for community supervision. **"Anything that could help - I'm drowning"**

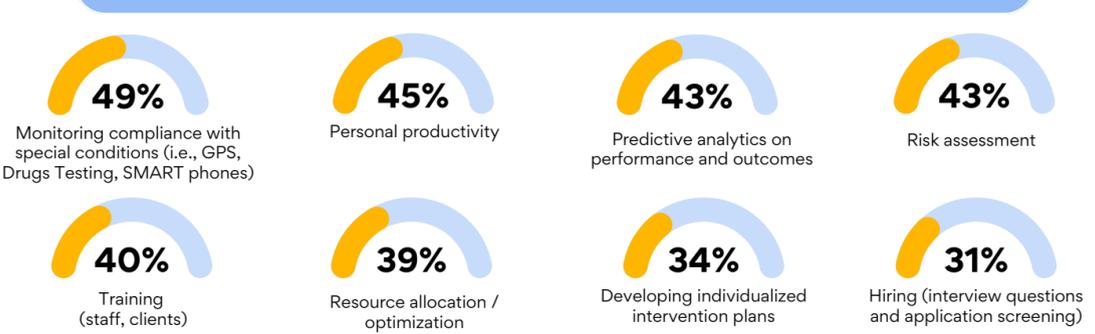
## Would you use AI in your work?



## Suggested potential uses from respondents

- Streamlining process to focus on the interpersonal interactions
- Data, screening and assessment tools
- Report writing for court/administration duties
- Generating, reporting and monitoring data

## In what areas do you think you could use AI to accomplish your work?

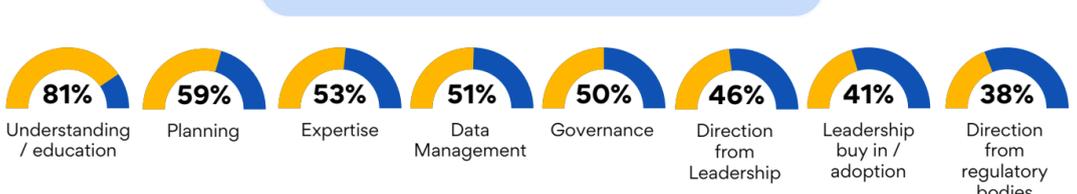


Emotion AIs can detect human emotions by analyzing facial expressions, tone of voice, and even typing patterns. Emotion AI is used in customer service to help companies better understand their customers' moods.

## Barriers to adopting AI in agencies



## What do agencies need help with to start using AI?



ON DEMAND THROUGH APPA WEBINAR: GENERATIVE AI DEMO AND USE CASES

COMING SOON! WEBINAR: AI FUNDAMENTALS AND APPLICATIONS

AVAILABLE BY REQUEST FULL AI SURVEY REPORT

THANK YOU!