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Apps, Nests, and Tiles: Exploring the Internet of Things and Monitoring IPV Offenders
The Internet of Things (IoT) has rapidly and drastically changed how people live their lives and interact, and offenders are misusing these technologies as tools of abuse, especially for offenses involving domestic and sexual violence and stalking. This highly interactive session will give participants the opportunity to better understand the experiences of victims of tech abuse. Through a simulated video experience, participants will make real-world decisions and then learn the eventual impact and consequences those decisions may lead to. This session will also explore how to take context into account in a case involving intimate partner violence (IPV) through a game of deciphering emoji conversations, with an explanation of why this can lead to better supervision of offenders. At the end of this session, professionals will have a deeper understanding of the impact technological abuse can have on victims as well as recognition of the different technologies being utilized by offenders and how to look for context when monitoring them.

Ask the Judge: Everything You Ever Wanted to Ask a Judge But Were Afraid to Ask
The proceedings and judgments of the courts have a profound impact on the work of probation and parole officers, so it is inevitable that officers will have questions they would like to address to members of the judiciary--though they may hesitate to do so for various reasons. This workshop provides officers an opportunity to ask a panel of judges for information, insights, and perspectives on issues related to courts and judicial matters. It is intended to provide an open forum for discussion where officers can ask questions that they may not feel comfortable addressing to a judge in their own jurisdiction.

Bouncing Back Before You Burnout – Nebraska Probation’s Peer Support Team
A previous winner of the APPA President’s Award, Nebraska’s Statewide Peer Support Team has been helping probation staff since 2015. Research indicates that work-related stress has the potential to jeopardize work performance, safety, health, and relationships. Peer support services were created to help individuals cope with stress, crisis, and emotional trauma from a team of trusted peers. The mission of the Peer Support Team is to provide education, leadership, training, consultation, resources, and referrals to lessen the impact of a critical incident and to support ongoing wellness and resiliency. This workshop will share Nebraska’s success story and outline steps to developing a successful Peer Support Team.

Bringing Probation into the Age of Data Transparency - Alameda County Probation Department's Public Data Initiative
In 2018 the Alameda County Probation Department (ACPD) developed and released public datasets containing individual level demographic information on its client population in an effort to increase transparency, improve citizen knowledge of government services, and enhance collaboration between government and community partners. The published datasets and dashboards are one of the first interactive sources of information released publicly by a probation department that provide individual-level demographic information on probation clients while protecting confidentiality. The public, community, and government partners can interact with and analyze the data to better understand the characteristics of the probation population. Through this effort, the ACPD has brought criminal justice agencies into the modern era of data transparency and integrity. This workshop will walk attendees through the process of developing this innovative approach to transparency via data and technology while challenging them to envision how their agencies might utilize this as a model.
Building a Body of Evidence for the Effectiveness of Community Supervision Home and Field Contacts
Field work is a core community supervision practice that is at the frontline of reentry, and it often involves rehabilitative practices, such as the use of motivational interviewing. Without strong evidence for the most effective way to conduct field work, policymakers face great uncertainty when determining whether and how best to utilize it. Abt Associates, together with APPA, is conducting a rigorous test of the effectiveness of rehabilitative practices in field contacts using a randomized controlled trial design. In this workshop, researchers will re-cap findings from a previous mixed methods study, recently completed, of home/field contact practices, with emphasis on how the previous study sets the stage for their current study of rehabilitative practices. They will go on to describe the current study’s protocol and analytic plan and will discuss the added knowledge that is anticipated to be gained from the current study and its implications for the field. This research will be a welcome contribution to our base of knowledge in this area.

Building the Plane in the Air: Overcoming Implementation Challenges Through Organizational Ingenuity
Attendees will learn how the New York City Department of Probation (DOP) oversaw the effective implementation of New York’s long-overdue Raise the Age (RTA) legislation—an achievement that was accomplished despite a rapid roll-out, budgetary limitations, and bureaucratic complexity. RTA definitely presented a large-scale logistical challenge for the city. DOP had to harness its own well-defined resources—program structures and operational principles—in order to create effective solutions. Through creativity, flexibility, and a commitment to ensuring better outcomes for youth, DOP brought existing programs into new process points, relied on credible messenger mentors, and repurposed and hired new staff to anticipate the needs of a tremendous influx of young people into Family Court and the new Youth Part within criminal court. Preliminary results show DOP has managed to keep young people safely in their communities while increasing access to resources for them and their families.

Bureau of Justice Statistics Presents: Updates on Community Corrections Data Collection Efforts
The Bureau of Justice Statistics (BJS) will present an update on data collection efforts related to community corrections, including efforts by BJS and RTI International to determine whether there are agencies responsible for supervising adults on probation that are not included in the Annual Probation Survey. Presenters will also discuss a planned pilot study for a revised Annual Probation Survey. Finally, BJS experts will discuss recently released community corrections reports, including Probation and Parole in the United States, 2017-2018. This report provides statistics on adult offenders under community supervision, including trends in the overall community supervision population, and annual changes to the probation and parole populations. All who are interested in learning the most current data and understanding pertinent trends in community corrections will benefit greatly from this session.

Comprehensive Rehabilitation Management: Research-based Integration of All Stages of the Rehabilitative Life Cycle.
Participants are encouraged to come learn about Comprehensive Rehabilitation Management (CRM), a research-based multidisciplinary recidivism reduction model for corrections and reentry that integrates processes, programs, and services throughout the criminal justice and rehabilitation systems. The connections between assessment, case planning, treatment assignment, referral, supervision, service delivery and final termination of supervision become seamless as a single integrated process, rather than distinct units of service. The results are increased efficiencies for all participating departments and agencies and better outcomes for subjects of supervision. More than just a management strategy, CRM is a framework with field-tested tools for full implementation of the risk-needs-responsivity (RNR) model, from first contact through successful completion of probation or parole. Each discipline (e.g., corrections, parole, probation, community providers) shares information, tracks subject performance, and interacts with the others within the same platform, creating a truly collaborative and comprehensive rehabilitation process.
Culture is King: Advancing Authentic Change in the Real World of the Criminal Justice System

The criminal justice system is entangled in a grueling era of change. Staff in community supervision agencies are coping with multiple and sometimes competing initiatives. Around us we see parallel changes in jails, prisons, courts, and laws. We are trying to implement evidence-based practices and programs and innovate to get better results, but along the way we confront numerous real-world challenges that inhibit our ability to obtain measurable, lasting change. This presentation will focus on the primary drivers for change failure. The presenter will highlight the impact of organizational culture and leadership on our change efforts and argue for “Organizational and Cultural Intelligence.” Blunt, honest, and often funny, the presenter will illuminate a spirited suite of new leadership mindsets and a necessary model for culture change. If you fail to diagnose and fully understand organizational culture, you will become its victim.

Detox Your Work Environment- Taking Control

Do you ever wonder why you feel so exhausted at the end of the workday? Dealing with one or more toxic and difficult co-workers on a daily basis can turn your dream job into a nightmare! You spend all of your energy dealing with issues and resolving problems originating from the main culprit—the problematic co-worker. All this can be extremely draining, especially if you have to go to the same environment every day. As the pressures of emotionally charged interactions with such co-workers increase, you must take control and learn new approaches to handling these downright negative and argumentative people. This workshop will give you insights, tools, and support that may make all the difference.

Economic Opportunity and Mobility: What Works to Help People on Supervision to Get a Job, Keep a Job, and Advance Their Careers

Economic opportunity and meaningful employment can be part of disrupting high rates of supervision failure and resetting entrenched patterns of poverty and lost potential. During this workshop, the Council of State Governments Justice Center will discuss how supervision agencies can participate in designing high-quality, effective economic mobility strategies. This strategies include resolving structural barriers to employment and career advancement, redefining what it means to prepare people for work and careers, and addressing employers’ reluctance to hire people with criminal records.

Effective Behavior Change Through Evidence-Based Case Management

By participating in this experiential and consciousness-raising workshop, you will be better able to answer a number of important questions: How do I effectively manage my case plan without increasing my workload? How do I focus individuals on their highest criminogenic needs areas? How can I engage individuals in self-directed positive behavior change? How do I help individuals increase their intrinsic motivation for change? If you are not satisfied with your offender outcomes and recidivism rates, this workshop is for you. Learn how New York State Probation is effectively going from research to application with evidence-based case management.

Electronic Monitoring turns 40 – A Look Back and Ahead at Offender Supervision Technology

The “ankle bracelet” was first introduced in the early 1980s. Today, approximately 7% of offenders/defendants in community corrections are under some form of electronic monitoring—and as the technology has evolved, so has the way it is used. Workshop attendees will learn how innovative smartphone technology and data analytics are aiming to do more for officers, victims, and participants than once thought possible. Attendees are encouraged to join in a discussion on how this technology has been historically used in their departments. They will also have an opportunity to learn about and weigh in on the viability of emerging new technology that enhances capabilities while challenging conventional norms.
Embracing Evidence: The Road to Implementing Evidence-Based Practices in a Statewide Probation Organization

So much research has been done to give community supervision guidance on what works! How does a statewide probation organization wade through all the studies and empirical data to develop an enhanced supervision philosophy and accompanying strategies based on the best evidence? This workshop will trace Phase 1 of the New Jersey Judiciary Probation Division’s journey to embracing evidence-based community supervision practices. From developing a new vision to implementing core correctional practices and acquiring a fourth-generation risk-and-needs instrument, the challenges and triumphs of getting 21 counties to successfully shift gears from a traditional focus on compliance to working with clients on behavior change and desistance will be discussed.

Game Changing Technology Hacks for Less Than $200/Month? I’m In!

The number of technology companies serving criminal justice agencies is on the rise. Navigating the choices and assessing costs and benefits can be challenging for busy professionals who aren’t technologists. Thankfully, there are inexpensive, off-the-shelf tools like Slack, Calendly, and SurveyStance that require minimal adaptation but still yield significant benefits. In this session, hear from a judge who used simple tools to help streamline court check-ins and intake and better engage participants in referrals. Also, hear how other agencies are using “micro-surveying” tools to give voice to participants about their experiences and improve operations. Session attendees will learn to self-diagnose what might be most valuable in solving some of their most pressing issues, while considering how relevant stakeholders (even the tech-illiterate!) can be engaged in planning and implementation. The session’s presenters are practitioners, not company representatives, so expect full candor about the pros and cons of various options.

Going Beyond the Alphabet

Many agencies have been fortunate to receive grants aimed at fostering improvements in the way their staff members engage with justice-involved individuals to develop rapport, address skill deficits, and change behavior. Assessment skills, relationship skills, bridging skills and cognitive intervention skills have all been shown to be effective in enhancing measurable outcomes. But how do we put all of this together? Our panel of experts will discuss how RNR, MI and CCP are integrated in Arizona’s approach to meaningful and purposeful supervision. This combination of evidence-based practices led to Arizona’s creation of a comprehensive case plan tool that incorporates all the latest research. Let’s consider how use of in-person contacts can and should incorporate criminogenic needs, drivers, stages of change, goals, and strategies.

High on Our Highways

The growing number of states having legalized recreational marijuana and the rising rate of prescription drug abuse have created an increased threat on our roadways. In 2016, 43% of fatally injured drivers in impaired driving crashes with a known test result tested positive for drugs—a higher percentage than those testing positive for elevated alcohol. With over two-thirds of our criminal justice population drug and/or alcohol involved, probation officers and treatment providers need to understand the challenges we face with drug-impaired drivers. This interactive presentation will provide the audience information on the scope of our drug-impaired driving problem, the use of assessment tools to determine risk, and practical evidence-based sentencing, supervision and monitoring strategies to address these behaviors.

How Bibb County Probation Aces Their Audits with Smart Technology

For several years, the Bibb County Probation Office received unfavorable audits from the Department of Community Supervision, Georgia’s governing agency. Its outdated mainframe technology had limited capabilities and couldn’t support the addition of new court clients. When the office implemented a new case management system, operations were dramatically transformed, and these changes put powerful tools at their fingertips. Staff morale immediately improved, officers were able to better serve probationers, and managing compliance was simplified. In the next audit, not only did Bibb County Probation avoid an on-site compliance review, it received an “excellent” rating with no recommendations or adverse findings. In this session, learn how this county’s probation office fully utilized technology to achieve this exceptional outcome and how you can too.
How Technology Can be Leveraged to Support Behavioral Change in Reintegrating Offenders Back into Communities
This presentation will include an informative overview of innovative smartphone technology currently available to supervise offenders and assist officers in addressing the challenges of high recidivism rates and overwhelming caseloads. Participants will learn about policies and costs applicable to offender monitoring and data management. The presenters will describe their process for establishing continued behavioral change as an ongoing aspect of supervision. This includes sharing a platform that is able to deliver offenders pro-social connections through daily personalized contacts, access to a Support Core, calendar tools to reduce instances of failure to appear, geo-fences, and video conferences—all of which were developed based on evidence-based theoretical frameworks. The presenters will offer participants interactive, focused, small table discussions aimed at bridging technology from thought into practice, with small groups discussing one to two concerns that have been identified. The presenters will conclude by sharing several case studies and addressing some common concerns often raised during implementation and use of smartphone technology. Finally, time will be left for a question and answer session.

Identifying and Engaging Housing Partners for People Under Community Supervision
Community supervision staff have long recognized the integral role that housing plays in successful reentry. Despite this recognition, a myriad of barriers complicates identifying and connecting people experiencing homelessness or housing instability from accessing the right resources. Barriers such as screenings based on criminal records, finding available housing, and identifying the right partners put tremendous strain on community supervision staff. Increasing access to housing for people under supervision means requires identifying and engaging the right housing partners. Building these partnerships is challenging, particularly in regard to navigating supervisory requirements related to people’s release or diversion from the criminal justice system. This workshop will equip you to identify the right partners, develop strategies for partnership, and ensure successful connections to housing for people on community supervision.

Improving Victim Services Through Collaboration
The Texas Department of Criminal Justice—Victim Services Division and the Texas Board of Pardons and Paroles have developed a collaborative partnership to ensure that victims and survivors of crime can fully exercise their right to participate, be heard, be informed, and be protected and, moreover, to ensure that decision-makers have critical information and victim input available when considering offender release and reentry. During this workshop, the presenters will outline the continuum of services available to crime victims in Texas during the post-conviction phase of the criminal justice process. They will discuss how the system benefits from involving survivors in the process. They will also describe a new training initiative that assists both parole decision-makers and the victims who are speaking to them. Workshop participants are encouraged to exchange their own ideas, tips, and tools for serving crime victims and ensuring that their rights are preserved post-conviction.

Infusing Art and Encouraging Hope: How Art Can Build Relationships in Probation and the Community
Art inspires us to see the world in new and creative ways. It can also serve as a conduit to build relationships and community. In this workshop, participants will learn how to infuse art into probation supervision to create a more hopeful and successful partnership with clients and supervision staff. Come learn how Coconino County Adult Probation has incorporated art, relationship building, and community engagement to enhance supervision outcomes. Do you find yourself wondering, “What’s the next step in evidence-based practices?” If so, come check out our workshop!

Intoxa-Feud - It’s Time to Learn About IIDs!
This presentation seeks to combine learning objectives for law enforcement, court administrators, treatment professionals, and probation officers with an interactive and highly entertaining game of Intoxa-Feud. Based off of the hit game show, Intoxa-Feud combines five rounds of interactive game show questions with informative presentation material related to five main objectives.
Keeping Your Super Hero Super (Self-Care When Working in Justice)
Probation and parole staff are exposed at every level of the justice system to clients who present many complex challenges and difficulties, so it is not surprising that they experience high stress. Workshop participants will learn how compassion fatigue—a combination of burnout and secondary trauma—can significantly decrease effectiveness at work and in life. Resiliency is the process of adapting well in the face of adversity, trauma, tragedy, threats, or significant sources of stress, such as family and relationship problems, serious health problems or workplace and financial stressors. It means "bouncing back" from difficult experiences. Probation leaders are key to recognizing burnout and implementing supports, strategies, and techniques in self-care to increase resilience.

Live Look! Using Technology to Apply, Manage and Measure Evidence-Based Practices in Community Corrections
Decades of research have shown that effectively applying evidence-based practices (EBP) can help agencies improve community safety while achieving better client outcomes. While implementing EBP can be difficult, technology has emerged that is helping agencies apply, manage, and measure EBP programs. By providing the tools and information necessary to systematically and consistently apply the tenets of EBP, agencies are seeing the benefits of increased efficiency, better client outcomes, and visibility of information that can foster continuous program improvement. The presenters in this workshop will ensure that participants gain important knowledge and skills that should prove invaluable for their individual agencies’ EBP implementation success.

Medication-Assisted Treatment for Opioid Use Disorder: What Does a Probation Department Need to Know?
In order to combat the current opioid crisis, the criminal justice system must embrace all forms of treatment for opioid use disorder. In many states there is an increase in access to medication-assisted treatment as part of a comprehensive treatment plan for inmates in jails and prisons. As a result, many probationers will come to probation already on medication-assisted treatments such as methadone, Suboxone, or Vivitrol. However, many courts and other aspects of the criminal justice system continue to stigmatize this treatment, and many probation officers have questions on treatment effectiveness, optimal treatment length, and whether and how to advocate for clients who may be in a community that strongly advocates for abstinence-based programs. Get answers to questions about medication-assisted treatment and learn how to provide support for probationers with opioid use disorder who are interested in such a treatment approach.

Mindset Matters: Perceived Effectiveness of Professional Training
In this workshop, the Iowa Department of Corrections (IDOC) in partnership with the Alliance for Criminal Justice Innovation (ACJI) and George Mason University (GMU) will introduce the Implementation Leadership Academy and the development and use of an instrument that measures the perceived effectiveness of communication products for professional training in the criminal justice context. The academy, developed by ACJI, is a training program designed to convey the real-world trials of applying implementation science to justice settings and addresses the unique organizational barriers of justice agencies that inhibit successful potency of evidence-based practices. This training opportunity prepares correctional professionals as implementation leaders who understand the factors that affect implementation of EBPs. The GMU-developed instrument taps into perceived effectiveness from multiple dimensions that reflect insights from research in communication, psychology, and criminology. The study aims to determine the impact of the academy on the quality of implementation efforts within the IDOC.

Next Generation Leadership - What Great Managers Do
Next-level leadership includes a mixture of emotional intelligence and an understanding of cultural, generational, and cognitive diversity. This session will include three useful sections, beginning with an overview of emotional intelligence and then going on to cover personality and temperament assessment. The final section is a leadership toolbox that includes a discussion on giving and receiving feedback, coaching, and the effective use of regular one-on-one meetings with your staff. The facilitator will provide handouts and other resources for participants to help them maximize their managerial skills.
Peekaboo, I See You...The Use of Social Media in Community Corrections
For better or for worse, the use of social media is a large and growing aspect of modern life. Community corrections agencies need to recognize that their defendants and probationers maintain a virtual presence, and what happens online is very important. This workshop will highlight how Maricopa County Adult Probation created a social media policy designed to establish the parameters by which officers may conduct social media research for valid compliance, investigative, and enforcement purposes. This session will walk participants through legal considerations, sanctioned use of alias accounts, discrete and covert interaction, popular social media sites, documentation of social media monitoring, and parameters of use in court evidence and reports. Participants will also be provided with tips on how to use social media as a useful supervision tool in a safe and responsible manner. This workshop will incorporate video clips from social media training to highlight potential ways to provide such training in other agencies.

Pre-Trial Release: Making Informed Decisions for your Jurisdiction
Hendricks County, Indiana, has served as a pilot site for pretrial reform in its state, using a process that involves collecting and using data to make informed pretrial release decisions. A committee composed of representatives from probation, the courts, prosecutors, public defenders, and jail staff met for over two years to develop this process and implement it to replace the bail system. By sharing our methods and how we developed them, our presenters will help attendees understand how to get started with their own pretrial reform initiative—and how to ensure data collection and analysis are part of the process. We will also play an interactive game to see how decisions would be made without information. Will you be released? Will you be held without bond? How will your fate be determined?

Procedural Justice in Community Supervision
As in other parts of the criminal justice system, there has been renewed interest in promoting procedural justice in the context of community supervision. Use of fair procedures and processes (including unbiased, transparent, and neutral decision-making) and respectful treatment of clients are key components of procedural justice. This session will demonstrate and explore the implementation of specific procedural justice practices in community supervision. The presenters will highlight some pilot training programs and the lessons learned during this process, including the initial findings from the Urban Institute’s assessment. The workshop includes sample exercises, tools developed for officers, and discussions about implementation practices.

Reentry 2020: Charting the Next Decade of Innovation and Impact
Nicole Jarrett and LeAnn Duran from Council of State Governments Justice Center will highlight the latest research trends and various cutting-edge policy and practice innovations that are moving reentry strategies beyond recidivism reduction and into whole-person, whole-community indicators of success. Leveraging their experience working in all 50 states, Nicole and LeAnn will spotlight the places that have established strong supervision partnerships and are seeing an impact on recidivism, economic mobility, and behavioral health and well-being. This workshop will underscore practical lessons learned and will offer insights on how to apply these lessons to your local reentry efforts.

Restorative Justice: An Indigenous Worldview of Addressing Differing Approaches
Restorative justice, which has been called a theory, philosophy, response, practice, or even social movement, has for the most part grown out of a perceived need to attempt to restore what was lost due to a crime. Workshop participants will engage in a discussion regarding the importance of restorative justice as an important step for individuals involved in reentry planning. During the discussion, the presenters will describe how programmatic steps in the assessment process can help address not only offenders but also survivors. As an adjunct topic, this workshop will also touch on interesting research in the areas of culturally relevant assessment instruments and protocols, the development of which is imperative to the programming needs of individuals in Native communities.
Reuniting Mothers and Their Children - Why the Women With Children Program Works
Two significant milestones in the evolution of addiction treatment and recovery are the growth of addiction research on women and the emergence of gender-specific approaches to addiction treatment and recovery support. Managing a larger number of female inmates in recent years—inmates who are often victims of trauma and suffer from mental health and addiction problems—the New Mexico Department of Corrections opened a unique, open campus residential reentry program in Albuquerque for female inmates. This program includes intensive, gender-specific therapeutic interventions. The treatment services offered at the New Mexico Women’s Recovery Academy are designed to reduce recidivism and include individual risk/needs assessments, substance abuse programming, individual and group counseling, family services and parenting skills, 12-Step meetings, anger management classes, educational and high-school equivalency services, seeking safety groups, a Women with Children program that allows children to live on site in the facility, and domestic violence classes. This workshop will explain some of the challenges New Mexico officials faced, how they implemented these gender-responsive and trauma-informed services, and initial results.

Risk-Needs-Responsivity Assessment: The Next Generation
This workshop presents research on the development of a gender-specific, risk-needs-responsivity assessment system for Minnesota’s probationer, prisoner, and parolee populations. The assessment system, which has been customized for Minnesota’s correctional population, contains separate assessments for males and females. It also predicts multiple types of recidivism, thereby eliminating the need for trailer assessments. Results from existing research show the assessment system has achieved a strong level of predictive performance (AUC ranges from low 70s to low 80s depending on the type of recidivism measured) among the types of recidivism predicted, including felony, non-violent, violent, and sexual offending. In addition to relying on automated scoring to increase the efficiency and cost-effectiveness of the assessment process, the system contains separate assessments for risk, needs, and responsivity. The responsivity assessments, in particular, focus on predicting who will desist after participating in an intervention or program.

Specialized Caseloads for People with Mental Illness/Co-occurring Disorders
The latest research supports having specialized caseloads as a best practice/evidence-based intervention for people with mental illness/co-occurring mental illnesses and substance use disorders (MI/COD). The focus of this session is understanding and responding to such research on specialized caseloads. Participants will also learn the types of screening, assessments, and interventions that reduce recidivism through targeting the criminogenic risk and behavioral health needs for people with MI/COD on community supervision. This will be a dynamic and interactive workshop to help increase understanding about specialized caseload work in the participants’ own jurisdictions. The presenters will highlight examples from the Bureau of Justice Assistance’s Justice and Mental Health Collaboration Program for how this model works in practice and how grant funding can assist with piloting these initiatives in various jurisdictions.

Standardized Guidelines for States to Promote Fairness, Transparency, and Accuracy of Post-Conviction Risk Assessment
Recent years have seen a rise in concerns about criminogenic risk and needs assessment. Many fear that, despite best intentions, the use of risk and needs assessment can potentially increase bias in the criminal justice system. However, research results are clear: Services and supervision should be focused on those who are most likely to benefit from them. That doesn’t mean there aren’t problems to address—and one contributing factor is that there are inconsistent policies across the 50 states regarding use and oversight of post-adjudication risk and needs assessments. For example, risk and needs assessment tools are not consistently validated; most tool validations do not include a statistical test for accuracy across race, ethnicity, and gender; and there is often a lack of transparency in explaining the tools use and accuracy to people. Recognizing these issues, the Guidelines Project gathered experts to establish risk assessment guidelines that all states can utilize to improve fairness, accuracy, and transparency. These useful guidelines will be presented in this workshop along with an overview of pertinent issues.
**Strengthening Officer Wellness and Leadership in the 21st Century**

Law enforcement personnel nationwide experience heightened rates of alcohol abuse, depression, trauma, suicidal thoughts, and suicide. This dynamic presentation is focused on helping law enforcement leaders understand some life-saving tools, strategies, and practical solutions available to help successfully manage the mental and physical consequences of their careers. Attendees will benefit from learning how to strengthen resilience and equip law enforcement staff with proactive and practical wellness solutions. The workshop will also cover vetting therapists for law enforcement; new research and innovative technologies; strategies for improving recruitment, retention, and community relations; and treating trauma while reducing officer suicide risk. Officer safety/wellness, leadership challenges, and actionable strategies for the 21st century will be highlighted throughout this passionate, engaging, and informative session.

**Suicide prevention: What works**

Everyone is promoting suicide prevention, but does it work? If so, why are suicide rates climbing? What is the best way to address and follow up with people who express suicidal ideation? Regrettably, this is a topic we each may have to address in both our personal and work lives. In this important workshop the presenters will discuss best practices for suicide prevention and what we can do as lay people to help prevent suicide in our offices, homes, and communities.

**The National Landscape of Fines and Fees in Community Corrections**

This panel will share preliminary results of a multi-year, multi-site study examining fines and fees in community supervision. Panelists will provide: (1) a description of the types of fines and fees used in community supervision and an overview of the applicable (and varying) policies used in various sites; (2) a summary of supervision officer perspectives and practices on fines and fees; and (3) an empirical analysis of the impact these financial obligations have on those under supervision, with emphasis on how the imposition and collection of fines and fees relates to supervision outcomes. By the end of the presentation, attendees will be able to understand the variety of fines and fees policies in practice across the U.S. as well as the impact of these policies. It is hoped that supervision agencies can use this knowledge to improve their own supervision practices.

**TRANScending Barriers: Promoting Successful Reentry and Community Supervision of Transgender and Gender Nonconforming Individuals**

Transgender and gender nonconforming (TGNC) people face increased challenges when transitioning from prison or jail back to the community. They are more likely than other groups to be sexually abused while incarcerated and often face housing, transportation, employment, and other barriers upon reentry. Approximately 29% of TGNC people in the U.S. live in poverty. Their unemployment rate is 15%, as compared to 5% for the general population. Moreover, nearly 30% of transgender people have experienced homelessness at some point in their lives. This presentation will highlight reentry barriers this population faces, identify local and national resources that can help promote their successful return to the community, and explore case scenarios and current litigation that will help participants to determine whether their agencies’ reentry and community supervision policies and practices can be improved. Time will be devoted to learning terminology that will support effective communication with TGNC individuals.

**Transforming Mindset – A Foundational Key to Strengthening Leadership, Supervision, Case Management and Lives**

This interactive workshop introduces the "outward mindset" as a foundational component of work and life that can make community corrections work safer, more effective, and more fulfilling. Using El Dorado County, CA, and the U.S. District of North Dakota as examples, participants will learn the difference between an inward and outward mindset and also obtain valuable tools to help themselves and others adopt—and benefit from—an outward mindset in their everyday interactions. Bonta’s Black Box Theory holds that change agents can more positively influence the outcomes of clients and reduce recidivism by building more positive relationships and realizing the goal of safer communities through changed lives. Implementation of an outward mindset can influence the effectiveness of change agents by improving relationships between colleagues, clients, and the communities served. Learn how two jurisdictions improved their workplace culture, outcomes for their clients, and the safety of their communities through an outward mindset.
Trauma-informed Practices with Women and Girls During COVID: Virtual Communication Strategies that Increase Safety, Improve Engagement and Transform Interactions
The global pandemic and associated shelter-in-place requirements have fundamentally changed community supervision strategies. One of the most powerful tools supervising officers have is our own capacity to communicate in a trauma- and resiliency-informed manner. This session introduces a series of brief intervention strategies that can be used virtually or in person to support girls and women so they can access their strengths, reduce distress, stay regulated, and meet goals. Based on cutting-edge research on the neurophysiology of trauma and resilience, evidence-based practices, and somatic principles, these strategies center on staff wellness and can be used to create safer, more effective spaces within which we can do meaningful and effective justice work. This session will be highly interactive and includes a brief didactic segment, case example, video demonstration of intervention strategies, and brief experiential (skill practice) activities.

What's Trauma Got To Do With It?
In this training session, participants will learn about the connection between an individual's repetitive trauma, grief and loss history, and dysfunctional behavioral choices such as substance use. Participants will learn various definitions of trauma; the meaning of trauma for an urban, economically challenged population; and how involvement in government systems can improve or exacerbate traumatic reactions. In addition, participants will learn how to improve their ability to recognize both trauma and grief and loss reactions and how to use basic intervention strategies for dealing with those reactions.
SPECIAL SESSIONS (Subject to Change)

In addition to general sessions and workshops, APPA’s virtual training institute will feature many stimulating special sessions on important community corrections topics. These sessions will be presented in formats such as:

- **Roundtable:** These sessions involve a facilitator, speakers, and open discussion on a specific topic.
- **Q&A:** These sessions feature attendees asking speakers direct questions.
- **Panel Discussion:** These sessions involve a moderator and multiple panelists, each presenting the topic of interest from their unique perspective, followed by questions from attendees.
- **Meet the Experts:** These sessions feature attendees interacting directly with prominent community corrections leaders.

**Special Session topics will include:**

- Barriers to Reentry
- Federal Grant Priorities and Opportunities
- Justice System Reform and Community Corrections
- Mental Health in Probation
- Line Staff Speak
- Justice Center – What the Data Shows
- Transforming Juvenile Probation
- Women and Girls in the Justice System
- APPA Online Communities:
  - Technology
  - Juvenile Justice
  - Leadership
  - Evidence-Based Practices
  - Racial, Ethnic and Gender Divide
  - Officer Safety, Health and Wellness